



Service Employee (m/f/d)

About OD-OS

Our mission is to protect the eyesight of patients with retinal diseases. For this purpose, the international team of OD-OS has been working closely with physicians and clinical experts worldwide for more than 10 years. Our unique navigated laser therapy system Navilas® sets a new standard for retinal treatment.

Work is ongoing on our next generation device which will offer treatment to millions of people who can't find treatment yet. Join our team and have an impact in making this vision come true. Join our cross-functional development team to implement innovative solutions for automated high-quality medical treatment.

Hours:

Start date:

Your tasks:

- Carrying out installations, maintenance, repairs and safety checks on retinal lasers at our customers in hospitals and at physicians in private practice in the DACH region
- Telephone and written acceptance of customer inquiries from our direct customers and distributors
- Repairing returns from the field and providing spare parts
- Analyzing device data and malfunctions in cooperation with our R&D department

Our offering:

- compensation with an additional bonus system , calculated quarterly
- flexible working hours
- electrical height-adjustable desks in the office
- 30 days of vacation per year plus 24th & 31st december full day off
- option to rent a bike (after probationary period)

- Advising our customers as a medical device consultant according to § 83 MPDG
- Telephone and written support of our distributors for repairs and fault analyses
- an interesting and varied job in a collegial and motivated team

Your profile:

- Completed vocational training in the field of electrical engineering, electronics or comparable training.
- Ideally, further training as a technician specializing in medical technology/electrical engineering
- Willingness to travel up to 50% in DACH region (no regular weekend work)
- Driving license class B
- Ability to problem solve and think analytically
- Good communication skills in German and English
- Customer oriented way of working
- Basic IT knowledge and knowledge of standards such as DICOM and HL7, advanced network integration, databases, MS Office, DGUV measurements is desirable but not essential
- Ability to plan and organize own field service assignments

Are you interested?

Click "Apply" and upload all your documents you think we might need to see.

Apply

Kontakt

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Visit our [website!](#)

